



YOUR TEAM FOR EMPLOYEE DEVELOPMENT SOLUTIONS

Our Professionals

- Project Managers
- Instructional Designers
- Technical Writers
- Graphic Designers
- Web Developers
- Database Developers
- AR/VR Developers
- QA Specialists

Contact

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Bring in the A-Team

Our experienced team has developed proven processes and employs cutting-edge technology to create effective custom learning solutions.

Epsilon XR, a team within Epsilon Systems Solutions, Inc., serves both commercial and government clients through all phases of training design and development, from analysis to implementation and evaluation. We are proficient in implementing online learning management systems, developing standards-compliant training (AICC, SCORM, ADA), and developing for social/mobile platforms.

Epsilon XR instructional designers provide the strong base from which our team creates effective training for the adult workforce. Our most senior Instructional Designer has over 25 years of experience in human resource consulting, training design and development, facilitation and delivery of technical training, online training, performance improvement strategies, and evaluation and reporting tools. We provide instructional systems design and curriculum development for a range of learning environments: virtual reality, technology-based, web-based, instructor-led, and blended learning. We design certification programs, assessments and evaluations, and we help clients distribute training and track training performance.

epsilonxr.com

EPSILON XR: YOUR TEAM FOR EMPLOYEE DEVELOPMENT SOLUTIONS

Selected Clients

- Volkswagen of America
- Department of Labor
- Internal Revenue Service
- United Rentals
- University of California, San Diego
- U.S. Navy

Our technical writers are versed in a variety of industries, and can quickly be up to speed to meet client and project needs. We write for publications, interactive training, and learning management systems. We develop style guides and writing standards to ensure consistent messaging from multiple team members on a project. The writers also handle copy editing, instructional design support, and quality assurance tasks. Our technical writers deliver effective communications tailored to each client's audience.

We have talented graphic designers experienced in both online and print media. Our designers are flexible and creative in adapting to an organization's branding requirements and communication needs. We employ industry-standard tools including the Adobe Creative Suite, Microsoft Office, and Articulate Storyline. Our graphic design team works with instructional designers from the beginning of a project to conceptualize interactions and interfaces to engage the learner. Our graphics expertise extends to development of instructor-led training materials including presentations, guides, job aids, handouts, and promotional materials. Our team is also well-versed in the intricacies of creating Section 508-compliant PDFs as required for government websites.

Epsilon XR Project Managers are organized, detail-oriented, and devoted to our clients. They are skilled in managing budgets, administering contract requirements, and coordinating project demands, deadlines, and tasks. Our PMs are experienced in financial forecasting, planning, and monitoring revenue for projects. Their role encompasses overseeing and coordinating the entirety of custom training development: instructional design, course design, software design, product management, database design and management, web-based application development, and client support. Our Project Managers take great pride in delivering on time, on budget, and exceeding expectations.

Our brilliant developers are experienced in a range of learning delivery environments including virtual reality, online learning, mobile learning and social media. They can build for a variety of user experiences, platforms, operating systems, and browsers with HTML, HTML5, XHTML, CSS, Javascript, jQuery, Wordpress and Storyline. They program e-learning courseware, simulations, animations, web database solutions, and web applications. Our developers are expert in integrating courseware into client learning management systems and adhering to compliance standards such as SCORM and Section 508 of the Federal Disabilities Act.

The screenshot displays the Volkswagen Websource website. At the top, there's a navigation bar with links like 'Home', 'About Us', 'Contact Us', and 'Help'. Below the navigation, a large banner features a silver Volkswagen Golf with the text 'Autotrader 2022 Best New Cars' and 'Affordable and Fun'. A grid of 16 car models is shown below, including Arteon, Atlas, Atlas Cross Sport, Golf, Golf GTI, Golf R, ID.4, Jetta, Passat, Taos, Tiguan, EV Concepts, CPO, and Legacy Models. At the bottom, there's a 'FEATURES' section with 12 tiles: 'You've Got Academy Mail!', 'Volkswagen Academy', 'New Updates Available', 'Journey to Excellence', 'Dealer Skills Tournament 2022', 'Trim Comparison Charts', 'Competitive Comparisons', '2022 Order Guides', 'Dealer Employment', '2022 Change Points', 'Awards that Sell Cars', 'SSP Library', 'Drive Bigger in Action', 'Volkswagen USA on YouTube', and 'Roadside Assistance'.

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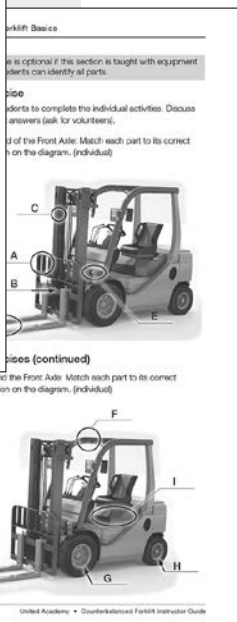
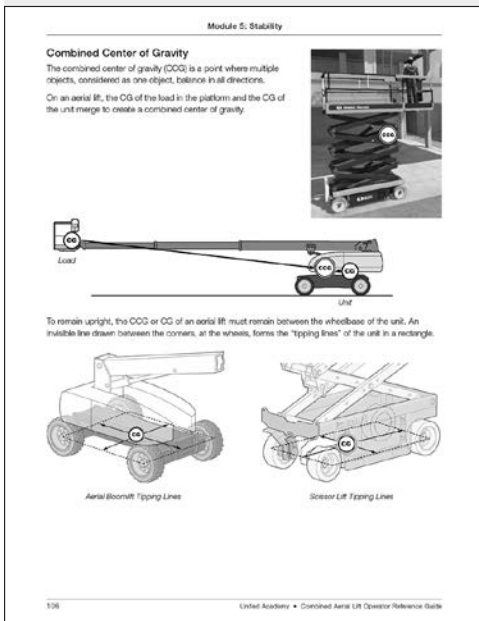
Projects of Note

IRS Link & Learn Taxes Online Training/Certification –

Nearly 18 years ago, our team created the Internal Revenue Service's Link & Learn Taxes, a blended learning and support program providing training and certification (in both English and Spanish) to volunteer tax preparers. It utilizes traditional classroom training, comprehensive e-learning, performance support tools for trainers and students, self-study training publications, online testing and certification, and help-desk support. We developed and host a testing portal used to certify over 500,000 volunteers yearly. Our Link & Learn Taxes Project Manager has yearly received an excellent rating from the IRS in the delivery of quality products within all required milestone dates.

United Rentals Instructor-Led Training – Our team developed custom ILT materials for heavy equipment operators and a trainer certification program. The objective of this training is to ensure operators can safely operate low- and high-lift industrial powered trucks. United Rentals desired full ownership and control of the ILT content, so our instructional designers worked closely with their subject matter experts. We created courses for eight pieces of equipment, with the average ILT presentation time of eight hours. The development effort included detailed analysis, design documents, a prototype, pilots, train the trainer certification development, and ILT print support. We delivered top-quality Instructor and Trainee Reference Guide PDFs, presentations, tests, and custom forms.

Volkswagen Webservice Learning Portal – What started in 2002 as a bulky printed reference binder was transformed by the Epsilon XR team into an up-to-the-minute online resource for Volkswagen dealership personnel. Webservice is a repository for a variety of learning microsites and job aids to help dealer staff maintain their expertise on Volkswagen products and technologies. Our automotive subject matter expert writes, graphic designers create visuals in accordance with corporate graphic standards, and our developers program and maintain interactive modules which instruct sales and service staff about Volkswagen models, all viewable on mobile devices.



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AIC Course Conversion – Our team converted over 100 Flash-based OSHA courses into a new e-learning format in preparation for the phase-out of Flash. Our solution allowed for rapid development using HTML5 for viewing on mobile devices; easy updating of content and media assets using Articulate Storyline, an off-the-shelf authoring tool; and publishing to SCORM/AICC-compatible learning objects. Course conversion included upgrading the user interface design, and updating course graphics and training content.

The screenshot shows a web-based training interface. On the left is a navigation menu with a 'Menu' section containing 'Transcript', 'Welcome', 'Chapter 1', and 'Chapter 2'. Under 'Chapter 2', there are sub-items: 'Types of Training', 'Training Required for Employees', 'Retraining: Exercise', 'Retraining Schedule', 'Training Documentation', 'A Look Ahead: Shipping Papers', 'Hazardous Material: Basic Descr...', and 'Lesson Quiz'. The main content area features a title 'DOT: Transportation Requirements for Shippers' and a central diagram. The diagram shows a flow from 'Shipper' (a factory) to 'Transporter' (a blue truck) to 'Receiver' (a warehouse). A text box above the diagram states: 'Every aspect of shipping hazardous materials is documented, from the shipper to the transporter to the receiver.' Below the diagram, another text box says: 'Later in this lesson we'll describe the shipping papers that the shipper must fill out and that the transporter must check for accuracy.' At the bottom of the content area are 'TRANSCRIPT', 'BACK', and 'NEXT' buttons, and a progress bar.

UC San Diego Online Training – Beginning in 2000, we developed over 40 web-based training courses, including quizzes and LMS integration. We worked with several departments including Staff Education & Development; Director of Student Affairs and Technology; Environmental, Health & Safety; Housing, Dining and Hospitality; Office of the Controller; Finance; and Policies, Compliance and Ethics for medical research laboratories. We provided course conversion for their instructor-led training materials as well as creating all-new custom online training.

The screenshot shows a web-based training interface. At the top, it says 'TritonLink' and 'UC San Diego'. Below that is a navigation bar with 'Course Menu', 'How to Respond to Bias Incidents', 'COURSE MENU', 'TOPIC MENU', 'GLOSSARY', 'REFERENCES', and 'EXIT'. The main content area has the title 'How to Respond to Bias Incidents' and a sub-section 'All in Fun?'. It features a cartoon illustration of a man and a woman at a table. The man says, 'We strive to help everyone be more like us!'. The woman replies, 'Sometimes that requires pointing out how they don't fit in. It's all in good fun, so just relax and laugh along!'. To the right, a text box says, 'These, um, exemplars of open minded tolerance are describing what could be considered discriminatory harassment.' Below the illustration is a photograph of a diverse group of people. At the bottom left, it says 'Click Next to continue.' and 'Page 33 of 72'. At the bottom right are 'BACK' and 'NEXT' buttons.

Call on Epsilon XR and get your workforce engaged in learning!